

ROUNDTABLE DISCUSSION SERIES



"I have to tell you, I feel a little like I died and went to Credit Manager's Heaven this morning; it was so delightful to be surrounded by people who speak the same business language as I do. Thank you for inviting me and prompting me to go to the meeting, it was well-worth my time and it was a great group."

*- Debbie Coder, Chief Credit Officer
Noco Energy, Tonawanda, NY*

Please select each meeting you plan to attend.

All meetings are from 9:00 – 10:30 a.m.

Meeting Locations

Buffalo

The Original Pancake House
2075 Niagara Falls Blvd.
Amherst, NY

Rochester

Cracker Barrel
2075 Hylan Drive
Rochester, NY

Cost per meeting

\$25, members, \$50, non-members
One coupon per company

2009

Dispute Resolution

Dates: November 12, Buffalo – November 19, Rochester

Speaker: Stan Cramer, IAB

Meeting Location: Buffalo Rochester

2010

Setting Credit Limits—Determining Criteria

Dates: January 14, Buffalo – January 21, Rochester

Speaker: Ron Sereika, CCE, CEW, Credit Manager, Coopervision, Inc.

Meeting Location: Buffalo Rochester

Your Customer Doesn't Qualify for Open Terms...Now What?

Dates: February 11, Buffalo – February 18, Rochester

Speaker: John Newman, CCE, Credit Manager, IRR Supply

Meeting Location: Buffalo Rochester

Name _____ Member # _____

Company _____ Address _____

City _____ State _____ Zip _____

Phone _____ Fax _____ E-mail _____

Check-Payable to NACM Upstate New York, and mail to: 3005 Tollview Drive, Rolling Meadows, IL 60008

Credit Card-For security reasons, please do not fax your credit card number. Fax this registration form to 636-680-9219, and call Kathy Berendsen at 800-935-6226 ext. 6410 to make your payment.

FAX THIS REGISTRATION FORM TO 636-680-9219. PLEASE USE THIS FORM AS YOUR INVOICE.

All payments must be received one week prior to class start date.

Cancellation Policy: Cancellations must be received in writing, via fax, e-mail or mail, no later than one week prior to the class date to qualify for a full refund. Cancellations received later than one week prior to the class date DO NOT qualify for a refund of registration fees. Sorry, phone cancellations cannot be honored. A 20% surcharge applies to late registrations and rebooking. If you have any questions, please e-mail info@nacmmidwest.org.

